

**TAG OFFICE TO CLOSE
MAY 13TH AND 14TH FOR TRAINING**

The tag office will be closed May 13th and 14th for the staff to attend mandatory training on the new vehicle registration and titling system. Also, no vehicle transactions can be processed on 05-24 (the Friday before the implementation date). Those with May and June renewal dates are encouraged to renew their tag(s) prior to May 20th to avoid delays.

TATTNALL COUNTY IN PARTNERSHIP WITH THE GA DEPARTMENT OF REVENUE TO IMPLEMENT NEW GA "DRIVES" MOTOR VEHICLE SYSTEM

The Georgia Department of Revenue (DOR) is installing a new state-of-the-art system, Georgia Driver Record and Integrated Vehicle Enterprise system (DRIVES) to upgrade and modernize the vehicle registration and titling system. The new Georgia DRIVES system will enable more self-service options, improve customer service, and enhance data integrity.

The Tax Commissioner's Office will be closed May 13th and 14th for the staff to attend mandatory advanced training on the new system. Implementation of the new system will require the vehicle registrations and titling services to be unavailable Friday, May 24th, although the office will be open. During June, customers may experience longer than normal wait times when visiting the tag office. Vehicle owners with renewal dates in May and June who normally renew in person are encouraged to do so prior to May 20th to avoid delays.

Leading up to the launch of the Georgia DRIVES project, some of our services will be unavailable. It is important that drivers plan accordingly. We want to continue offering excellent customer service and will work with customers as they come into the Tattall County Tax commissioner's Office.

How will this impact Georgia customers and drivers?

- In the first month of the DRIVES system, walk-in customers may experience delays and longer than normal wait times. To avoid such delays, Georgia residents with May and June renewal dates are encouraged to renew prior to Monday, May 20th.
- The Tax Commissioner's Office will be closed May 13th and 14th for the staff to attend advanced training.
- Although the tag office will be open on May 24th, our office WILL NOT be able to process vehicle transactions.
- The tag office will be closed Monday, May 27th, for the Memorial Day holiday.

TO AVOID DELAYS, VEHICLE OWNERS WITH RENEWAL DATES IN MAY AND JUNE SHOULD COME IN PRIOR TO MAY 20TH.